MACHINE REMOTE MAINTENANCE

RAS & M2Me



M2Me solution is dedicated to remotely maintain and control any type of industrial devices (PLC, HMI, Drive, ...).

TRAVELLING

Using **M2M** ₽ you can quickly from your PC, your tablet or your smartphone be «teleported» in real time and safely onto the remote site you want to monitor or maintain.

DOC_MPR_RAS_Data sheet_G (latest update 11/29/2024)

RAS Machine Access Box

- Simple configuration Wizard
- Ultra-secure connection
- MultiWAN Ethernet, 3G+/4G, Wi-Fi
- Compatible with Store4Me solution
- Compatible with Collect & Alert SMS, E-mail, e*Message
- Datalogger & Alarms SMS, E-mail, e*Message, MQTTs, HTTPs, OPCUA
- Compatible with MindSphere & EcoStruxure™ Machine **Advisor**
- RS232 & RS485, LoRa
- GPS Tracking
- 5 years warranty



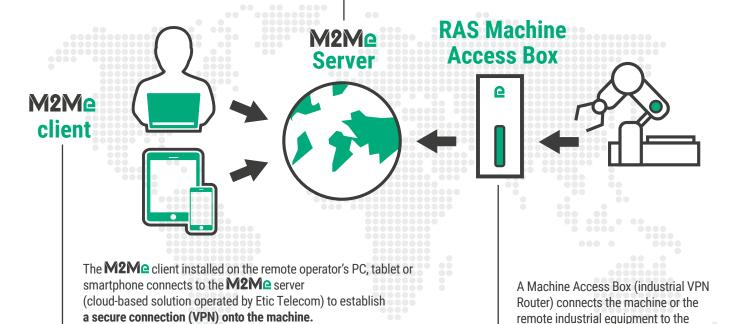


Since 1985, Etic Telecom designs and markets products and solutions to interconnect machines and industrial systems.



THE M2Me SOLUTION

The M2Me_Connect service offers a secure end-to-end connection.



ADVANTAGES



Simplicity of implementation

to be maintained or monitored.

RAS is delivered together with a Wizard.



Plant network integrity

The RAS establishes an outgoing VPN connection that does not require any modification of the existing plant network (firewall, proxy, ...).

It also organizes in a simple way the remote sites



A non-intrusive solution

The **M2Me** technology guarantees that the operator can only connect to the machine network and in no case to the other equipment of the industrial site.



A secure solution

M2Me relies on VPN technology and implements authentication to the M2Me server by certificates for the remote user and the RAS.



Management of access rights

The RAS allows a personalized management of access rights allowing an operator to connect to all or part of the equipment.



3/4 % Wireless solution for isolated sites

Some RAS have a 3G + or 4G connection to establish an Internet link through a cellular network.



A sustainable solution

The RAS is an industrial device with 5 years warranty.



Compatible with Store4Me solution

Store4Me allows the collection and storage in the Cloud of industrial data. Those data can be used for dashboard

M2M server in a simple

and totally secure way.



RAS fleet management (RFM)

Thanks to RAS Fleet Manager, you simplify the management of your fleet of Machine Access Box by updating automatically the lists of remote maintenance sites and by centralizing in the RFM the management of the access rights for each operator.



Wireless access to industrial equipment

Some machines may be difficult to access in the factory. The optional RAS Wi-Fi hotspot allows you to remotely configure the Machine Access Box from a PC or a tahlet



Wireless Internet access via Wi-Fi

The RAS optionally has a Wi-Fi client that allows access to the Internet via a Wi-Fi access point of the industrial site or by using its smartphone in connection-sharing mode.



Solution compatible with alarms sending and data logger

The Collect & Alert option allows the raising of alarms and its transmission (CSV files). The alerted manager can then visualize Web pages or take the hand (VPN) on the PLC or the HMI of the machine.

SELECTION GUIDE

























RAS-	E-100	EW-100	C-100	E-400	E-220	EW-400	EW-220	EC-400	EC-220	ECW-400	ECW-220
WAN : Ethernet	1	1		1	1	1	1	1	1	1	1
WAN: cellular - LW: 4G monde - LTE-M			1					1	1	1	1
Wi-Fi: 2,4-5 GHz (Access point & client)		1				1	1			1	1
LAN: Ethernet	1	1	1	4	2	4	2	4	2	4	2
RS232 / RS485					~		~		~		~
GPS Option (with ANT405)				~							
2 power inputs				~							
2 SIM readers								~	~	~	~
Input/output				~							
Passerelle LoRa	E-180					EW-480		EC-480			



Ras Fleet Manager:

Centralized management of your RAS fleet











Automatic update of the remote sites address book managed by the operator

RFM •••

Access rights centralized management for remote operators

ACCESSORIES

















ANT305	ANT310	ANT320	ANT217	ANT311	ANT219	ANT405
Panel Mount	Roof	Magnet	Panel Mount	Roof	Magnet	Magnet
3G+/4G (compatible LoRa)	3G+/4G (compatible LoRa)	3G+/4G (compatible LoRa)	Wi-Fi (2.4 et 5 GHz)	Wi-Fi (2.4 et 5 GHz)	Wi-Fi (2.4 et 5 GHz)	GPS (1.57 GHz)
Male SMA	Male SMA	Male SMA	Male RP SMA	Male RP SMA	Male RP SMA	USB
-	5m	3m	-	2,5m	1m	3m
H = 160mm	H = 82mm Ø = 48mm	H = 72mm Ø = 31mm	H = 90mm	H = 23mm Ø = 80mm	H = 220mm Ø = 60mm	H = 15mm Ø = 38mm
	Panel Mount 3G*/4G (compatible LoRa) Male SMA	Panel Mount Roof 3G+/4G (compatible LoRa) Male SMA Male SMA - 5m H = 160mm H = 82mm	Panel Mount Roof Magnet $3G^+/4G$ $3G^+/4G$ $3G^+/4G$ (compatible LoRa) (compatible LoRa) Male SMA Male SMA Male SMA - 5m 3m H = 160mm H = 82mm H = 72mm	Panel Mount Roof Magnet Panel Mount 3G+/4G (compatible LoRa) Male SMA Male RP SMA H = 82mm H = 90mm H = 90mm	Panel Mount Roof Magnet Panel Mount Roof 3G+/4G (compatible LoRa) 3G+/4G (compatible LoRa) Wi-Fi (2.4 et 5 GHz) Wi-Fi (2.4 et 5 GHz) Male SMA Male SMA Male SMA Male RP SMA - 5m 3m - 2,5m H = 160mm H = 82mm H = 72mm H = 90mm H = 23mm	Panel Mount Roof Magnet Panel Mount Roof Magnet 3G+/4G (compatible LoRa) 3G+/4G (compatible LoRa) Wi-Fi (2.4 et 5 GHz) Wi-Fi (2.4 et 5 GHz) Wi-Fi (2.4 et 5 GHz) Male SMA Male SMA Male RP SMA Male RP SMA Male RP SMA - 5m 3m - 2,5m 1m H = 160mm H = 82mm H = 72mm H = 90mm H = 23mm H = 220mm

RAS & M2Me

TECHNICAL CHARACTERISTICS

	GENERAL CHARACTERISTICS
Dimensions	• RAS-X-100: 120x37x88mm (h,l,d) • Other RAS: 135x47x115mm (h,l,d)
Weight	Between 500g and 650g depending on model (without packaging)
Power	RAS-X-100: Nominal 12 - 24 VDC (min 10 - max 30) RAS-E: Nominal 12 - 48 VDC (min 10 - max 60) Phoenix type 2 pts connector
Consumption	• RAS-E 2W • RAS-EC or RAS-EW: 5W, RAS-ECW: 8W
Temperature	• Storage: -40 °C - +85 °C • Operation: -40 °C - +70 °C • Humidity 5 to 95%
EMC	Immunity (EN 61000-6-2) • EN61000-4-2: Electrostatic discharge (ESD) • EN61000-4-3: RF radiated • EN61000-4-4: EFT/Burst • EN61000-4-5: Surge • EN61000-4-6: RF Conducted • EN61000-4-8: Magnetic field Emission (EN 61000-6-4) • EN 55022: Radiated and Conducted emission FCC: RAS-X-100: FCC PART 15
Electrical Safety	IEC-EN 62368-1 RAS-X-100: UL 62368-1
Hazardous substances	• Directive 2002/95/CE (RoHS) • REACH
Casing	Metallic IP30 (RAS-E, RAS-M) or IP31 (RAS-X-100) with DINRail mounting
	WAN NETWORK
Ethernet	• RJ45 • Auto: 10/100 full & half MDI/MDI-X
4G/3G+	 4G World Wide (-LW) and LTE-M Max. data rate 4G: UL @ 50 Mbps and DL @ 100Mbps Max. data rate 3G+: UL @ 5,7 Mbps and DL @ 21 Mbps Max. data rate 2G: UL @ 237 Kbps and DL @ 237 Kbps Antenna connector Female SMA Certified antennas: see Accessories page 3
Wi-Fi	Client 2.4 and 5 GHz 802.11 a/b/g/n Antenna connector Female RP-SMA Certified antennas: see Accessories page 3
	LAN NETWORK
Ethernet	• RJ45, 1 up to 4 ports depending on model • Auto: 10/100 full & half MDI/MDI-X
RS232/RS485	1200 up to 115200bps 10 or 11 bits RAW TCP server, TCP client & UDP gateway ModBus master or slave gateway Unitelway gateway for master PLC RS232: RJ45
	• RS485: 2 points phoenix connector
Wi-Fi	

	ROUTING / IP@ / MANAGEMENT					
Routing IP	Routing tables					
_	RIP Address translation (DNAT, SNAT and NAT 1:1)					
Assigning IP@	WAN interface: DHCP client or fixed IP					
Assigning IP@	LAN interface: DHCP server					
DNS	WAN interface: compatible with DYNDNS, No-IP or ETIC DNS					
	* LAN interface: relay & DNS server					
Redundancy	VRRP RFC 3768 protocole					
Management	MIB 2 and Traps SNMP V2 and V3					
Configuration	HTTP, HTTPs, SSH					
	CYBER SECURITY					
VPN tunnel	OpenVPN (TLS/SSL), IPSEC, L2TP/IPSEC, PPTP Shared Key or X.509 Certificate Encryption AES 256 CBC and GCM Authentication: SHA 512 Up to 10 VPN tunnels (mix OpenVPN and IPSEC allowed)					
Firewall	Stafeful packet inspection (SPI: 50 rules) Filtering IP@ and Ports					
Internal report	Timestamped Events: connection, restart, alarms Syslog: local or centralized authentication. Active Directory, LDAP, LDAPs, Radius					
Alarms	Digital input: email, SMS Digital output: Power supply failure, user connection,					
Redondancy	VRRP protocol RFC 3768					
	M2ME SOLUTION					
Users	Up to 100 remote users					
Security	Access to the RAS by Login & Password & Certificate (optionnal) and optional certificate Single RAS product key required for the remote user Customizable LAN machine network access rights Local or centralized authentication. Active Directory, LDAP, LDAPS, Radius					
Redondancy	Multi WAN for backup on specific models					
Communication	End to end VPN: OpenVPN					
Management	Saving a configuration Recording on USB flash drive, SD card or internal memory Reset product to return to factory configuration Option managed from the client area of the WEB site or Store4Me area					
Management M2Me Client	Recording on USB flash drive, SD card or internal memory Reset product to return to factory configuration Option managed from the client area of the WEB site or Store4Me					
_	Recording on USB flash drive, SD card or internal memory Reset product to return to factory configuration Option managed from the client area of the WEB site or Store4Me area PC: Windows					
_	Recording on USB flash drive, SD card or internal memory Reset product to return to factory configuration Option managed from the client area of the WEB site or Store4Me area PC: Windows Smartphone and tablet PC: Android and iOS					
M2Me Client	Recording on USB flash drive, SD card or internal memory Reset product to return to factory configuration Option managed from the client area of the WEB site or Store4Me area PC: Windows Smartphone and tablet PC: Android and iOS OPTIONS					







